

Download our Mobile App!

Features of Patient Hub application

- Send and receive messages
- Update your personal information
- Upload new insurance information
- Receive helpful notifications about appointments, shipments, and order status
- Create resupply orders



How to register to use the app or web portal with your supplier, PCG Medical

Contact PCG Medical by text or phone send you an email invitation to register with Patient Hub.

- Call or Text PCG's office at 504-836-3899
- Email <u>support@pcgmed.com</u>. Be sure to include your account number and full name.
- Note: Each customer can only register once. More info at pcgmed.com/hub After receiving the email invitation go the App or Play store and download Patient Hub by Brightree.

Open the app, at the bottom tap Register:

- Enter the email address and the verification code from your email invite
- Verify patient DOB (Parents/guardians, please use patient's DOB)
- Confirm patient information

Let PCG know if you have any questions! We're here to help!